

NOTIFICATION: DSB UAT Release Schedule on 24th November 2018

Audience: All DSB users

Notification details:

The purpose of this notification is to inform DSB users that the UAT environment will be on an early maintenance schedule this coming weekend to implement the fix to GitHub issue below:

• GitHub 28: Intermittent "Something went wrong" Error Response in FIX and REST

<u>Resolution</u>: Fine tune the DSB web app timeout configuration which will minimize the intermittent "Something went wrong" Error Response in FIX and REST calls caused by load balancer fast timeouts.

Impact to users:

• This change should be seamless and no impact to the users is to be expected. We appreciate any testing and feedback on the UAT system after the upgrade.

Release schedule:

- 24th November 2018 UAT
- TBC Production

*Note: the Production release date will be dependent upon successful UAT.

UAT Implementation Timeline:

• 12:00 AM to 06:00 AM UTC Saturday 24th November 2018.

This does NOT affect the Production maintenance window which is scheduled every week from 12:00pm UTC Saturday to 12:00pm UTC Sunday.

Action Required:

- No action required to DSB Users and this is entirely informational.
- DSB UAT environment will be put in maintenance and will not be accessible during this time.
- The DSB's UAT environment will be put into an early weekend maintenance as per above schedule.

Please contact <u>technical.support@anna-dsb.com</u> for all support & connectivity issues

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