



## Informational Notice: DSB UAT brief FIX disconnect around Thu March 07 2019 10:28 AM UTC

### Audience: DSB UAT FIX Users

This is an informational notice to DSB UAT FIX users who may have suffered a brief disconnection at approximately 10:28 AM UTC March 7<sup>th</sup> 2019. One UAT FIX server encountered a timeout, but this was resolved immediately. The sessions that were briefly disconnected and reconnected immediately to an alternative FIX endpoint. The DSB is currently investigating the root cause of this issue and will provide further information in due course. This is the same issue that was encountered in Production environment – with reference number [GitHub 9](#).

The DSB is continuing to work with the infrastructure team for on root cause analysis.

If further assistance or clarification is needed regarding this notification please contact [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com).

Please contact [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) for all support & connectivity issues

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