



Informational Notice: DSB UAT brief FIX disconnect around Thu March 13 2019 19:35 PM UTC

Audience: DSB UAT FIX Users

This is an informational notice to DSB UAT FIX users who may have suffered a brief disconnection at approximately 19:35 PM UTC March 13th 2019. One UAT FIX server encountered a timeout, but this was resolved immediately. The sessions that were briefly disconnected and reconnected immediately to an alternative FIX endpoint. The DSB is currently investigating the root cause of this issue and will provide further information in due course. This is the same issue that was encountered in Production environment – with reference number [GitHub 9](#).

The DSB is continuing to work with the infrastructure team for on root cause analysis.

If further assistance or clarification is needed regarding this notification please contact technical.support@anna-dsb.com.

Please contact technical.support@anna-dsb.com for all support & connectivity issues

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