



**Informational Notice: DSB PRODUCTION brief FIX disconnect around Thu 21:30
PM UTC
March 21st 2019**

Audience: DSB PRODUCTION FIX Users

This is an informational notice to DSB Production FIX users who may have suffered a brief disconnection at approximately 21:30 PM UTC March 21st 2019. Two of our FIX Production instance encountered high memory issue and Stale file handle errors, we have restarted the FIX services to resolve the issue. The sessions that were briefly disconnected were reconnected immediately to an alternative FIX endpoint.

The DSB is continuing to check the root cause of out of memory issue and stale file handle, and will provide further information in due course.

If further assistance or clarification is needed regarding this notification please contact technical.support@anna-dsb.com.