



**Informational Notice: DSB PRODUCTION brief FIX disconnect around 3:08 PM
UTC Fri
September 6th 2019**

Audience: DSB PRODUCTION FIX Users

This is an informational notice to our production FIX users who may have suffered a brief disconnection around 15:08:00 UTC September 6th 2019. Our production FIX servers encountered a timeout, but this was resolved immediately. The sessions that were disconnected due to the issue reconnected immediately to one of our alternative FIX endpoints.

The DSB is currently investigating the root cause of this issue and will provide further information in due course.

If further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly.

Please contact technical.support@anna-dsb.com for all support & connectivity issues
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