



6 November 2019

DSB Production and UAT brief FIX VPN service interruption around Wed 22:45 UTC November 6th 2019

Audience: DSB PRODUCTION and UAT FIX Users Utilizing VPN Connection

Notification details:

This is an informational notice to DSB Production and UAT FIX users utilizing VPN connection. In order to remediate a network fault with our provider, an emergency failover will be enacted on our VPN endpoint.

Impact to affected users:

The impact will be a short disconnection (up to 10 minutes), which we expect to resolve the fault (in the unlikely case further service disruption may be required, the DSB will provide an additional notification).

Action Required:

FIX users utilizing VPN connection are advised to re-connect.

If further assistance or clarification is needed regarding this notification please contact technical.support@anna-dsb.com.