



8 January 2020

**Notification: DSB PRODUCTION FIX service disruption around 10:21 AM  
UTC Wed January 8th 2020**

**Audience: DSB PRODUCTION FIX Users**

**Notification details:**

This is an informational notice for the Severity 2 incident that occurred today 8th January 2020. The incident impacted DSB Production FIX users who suffered disconnection starting around at 10:21 AM UTC on several of the DSB's FIX servers.

The DSB continues to investigate the root cause of the disconnect and information will be made available to users in due

course. This is an information notice and no further action is required.

The DSB system has stabilized and the DSB is monitoring the FIX sessions that encountered disconnection have reconnected successfully. Please let us know if you are still experiencing connectivity issues.

Apologies for this inconvenience.

If further assistance or clarification is needed regarding this notification please contact [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com).

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