

From: DSB Technical Support <technical.support@anna-dsb.com>

Sent: Friday, February 07, 2020 3:05 PM

To: DSB Technical Support <technical.support@ANNA-DSB.com>

Subject: Informational Notice: DSB UAT FIX service disruption around Fri Feb 7 05:37 UTC 2020

****UPDATE 06:44 UTC 7th February 2020****

The issue experienced today by UAT FIX users has now been resolved. UAT FIX services have now stabilized.

If you are still experiencing any connectivity issues please email technical.support@anna-dsb.com

Regards,

DSB Technical Support Team

7th February 2020

**Informational Notice: DSB UAT FIX service disruption
around Fri Feb 7 05:37 UTC 2020**

Audience: DSB UAT FIX Users

Notification details:

This is an informational notice to our UAT FIX users who may have suffered a disconnection around Fri Feb 7 05:37 UTC 2020. Our FIX servers is currently experiencing a timeout which is affecting connectivity on the UAT FIX services.

We are still working on the issue and remediation actions are being performed.

The DSB will send updates as when they become available.

If further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly.