



31 March 2020

**Notification: DSB PRODUCTION GUI and REST API
service disruption around 09:48 AM UTC Tuesday
March 31st 2020**

Audience: DSB PRODUCTION GUI and REST API Users

Notification details:

This is an informational notice for the incident that occurred today 31st March 2020. The incident impacted DSB Production GUI and REST API users who may have encountered a timeout starting around at 09:48 AM UTC.

The DSB services have stabilized at 11:10 AM UTC and further information will be provided on root cause once investigations are concluded.

Please let us know if you are still experiencing connectivity issues.

Apologies for this inconvenience.

If further assistance or clarification is needed regarding this notification please contact technical.support@anna-dsb.com.

Regards,
DSB Technical Support Team

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