Dear Users,

This notification provides an update on the DSB's Firewall Software Update which was postponed on 29th November 2020 as a result of additional governance during the DSB Heightened Awareness Period. This release has successfully completed the review process and has been rescheduled as detailed below.

Implementation Timeline:
Standard Maintenance Window: Sunday 6th December 2020 00:30am - 12:30pm UTC

Best Regards,
DSB Technical Support Team

ISIN NUMBERS THE WORLD
DSB | Derivatives Service Bureau

26th November 2020

NOTIFICATION: DSB Firewall Software Update

Audience: API Users Utilizing VPN Connectivity

Notification details:

The purpose of this notification is to inform DSB API users utilizing VPN connectivity of the upcoming work to update the firewall software.

Impact to users:

This change should be seamless and no impact to the users is to be expected since the software update will be performed during the weekly maintenance window. Please note that VPN users may be disconnected while the update is being performed. VPN users are also encouraged to perform a connectivity test via netcat or telnet to ensure connectivity is unaffected after the upgrade. Kindly note that DSB will send a completion notification once the upgrade has been completed so that VPN users can start their connectivity testing.

Implementation timelines:

- Standard Maintenance Window: Sunday 29th November 2020 00:30am - 12:30pm UTC

Action Required:

- Please report any connectivity issues you experience by sending an email to technical.support@anna-dsb.com

Please note that you are receiving this notification as a user who connects to the DSB API via VPN.