Audience: All DSB PRODUCTION Users

Notification details:

RE: Intermittent Error **"Unable to parse requestContext"** when performing an ISIN create or search via ReST, FIX or GUI.

Further to our earlier notification we wish to advise our Production users that the intermittent error reported earlier was resolved at 08:10AM (UTC).

Please contact [Technical Support](#) if you require any further information.

15 February 2021

Informational Notice: DSB PRODUCTION Intermittent ISIN creation and search failure due to the 2021 Feb Strike Price Release

Audience: All DSB PRODUCTION Users

Notification details:

This is an informational notice to advise our Production users that we are currently investigating an intermittent error **"Unable to parse requestContext"** which may occur when performing an ISIN create or search. The DSB is currently investigating this issue, further updates will be provided as soon as possible.

Users who have experienced this error are advised to resubmit any transactions that have failed so they can be reprocessed by the system.

If further assistance or clarification is required in relation to this issue, please revert back to us and we will respond accordingly.