

7 June 2025

Dear Users,

We would like to inform you that maintenance for the UPI Client Onboarding & Support Platform (COSP) has been successfully completed earlier than expected.

Please contact the DSB Technical Support Team via email at [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) if you have any questions in relation to this notification.

Kind Regards,  
DSB Technical Support Team

---

7 June 2025

Dear Users,

We would like to inform you that the maintenance for the UPI Client Onboarding & Support Platform (COSP) has been extended until **10:00 AM UTC** today.

We apologize for any inconvenience this may cause.

Please contact the DSB Technical Support Team via email at [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) if you have any questions in relation to this notification.

Kind Regards,  
DSB Technical Support Team

---



7 June 2025

# **NOTIFICATION: UPI Client Onboarding & Support Platform (COSP) Maintenance Window - 7 June 2025 03:00 UTC to 06:00 UTC**

## **Notification Details:**

The UPI Client Onboarding & Support Platform (COSP) will be in maintenance on 7 June 2025 from 03:00 UTC to 06:00 UTC and will be inaccessible during this period.

## **UPI Impact:**

In line with the DSB's Third Party Vendor maintenance upgrade activity, COSP will be put into maintenance. Please be advised that there is no impact to the UPI Service and users will be able to create and search for UPIs in the Production and UAT environments during this time.

## **Action Required:**

This is an informational notice. No action is required.

Please contact the DSB Technical Support Team via email at [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) if you have any questions in relation to this notification.

Kind regards,  
DSB Technical Support Team