19 August 2025

Dear Users,

This notification is to remind DSB Users of the upcoming 2025 DSB Disaster Recovery (DR) tests commencing on **20 September 2025**. Full details were provided in previous notifications (please scroll) and on the [DSB website](https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/)[1]:

<u>Next Milestone:</u>

- UAT Weekend Test - 1:30am (UTC) Saturday 20 September 2025 to 1:30pm (UTC) Sunday 21 September 2025

<u>To ensure a seamless process, please complete the following as applicable:</u>

- Users are asked to **test their connectivity**

- Users who use the DSB's published aliases typically do not need to take any action. However, users who have not been previously participated in a DSB DR test **should verify that secondary IP addresses are properly configured within their networks.**

- Users who reference DSB's IP addresses directly must **update their configurations** to align with the IP addresses associated with DSB's aliases.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

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[1]https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/

28 July 2025

Dear Users,

We would like to remind you of the 2025 DSB Disaster Recovery (DR) Test Plan:

<u>UAT:</u>

- Weekend Test - 1:30 AM UTC Saturday 20 September 2025 to 1:30 PM UTC Sunday 21 September 2025.

- Extended Test (Failback) – 2:00 AM UTC Sunday 5 October 2025 to 2:00 AM UTC Sunday 19 October 2025.

<u>Production:</u>

- Weekend Test - 1:30 AM UTC Saturday 1 November 2025 to 1:30 PM UTC Sunday 2 November 2025.

- Extended Test (Failback) - 1:00 AM UTC Saturday 15 November 2025 to 2:00 AM UTC Saturday 29 November 2025.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

NOTIFICATION: DSB 2025 Disaster Recovery Testing Timeline (UAT & Production)

Dear DSB Users,

Please be informed that the DSB will be undertaking its annual Disaster Recovery (DR) tests over the following dates:

UAT:

- Weekend Test - 1.30am Saturday 20th September 2025 to 1.30pm Sunday 21st September 2025

- Extended Test – 2.00am Sunday 5th October 2025 to 2am Sunday 19th October 2025

PROD:

- Weekend Test - 1.30am Saturday 1st November 2025 to 1.30pm Sunday 2nd November 2025

- Extended Test - 1.00am Saturday 15th November 2025 to 2.00am Saturday 29th November 2025

Type of Testing:

The weekend test allows users to connect and interact with the DSB in a controlled DR scenario prior to the extended test. The aim of this test is to allow users to verify that they can connect to the DR environment prior to the extended test to reduce the risk of impacting operations.

The extended test runs for a two-week period during which the DSB will operate from the secondary region. Connectivity issues during this test would prevent access to the service until the connectivity issues are resolved.

Notifications:

A notification will be issued once the DSB has failed over to the secondary region signalling that testing can begin.

A further notification will be issued once the DSB has failed back to the primary region.

Actions Required:

- Users who use the DSB's published aliases should not need to take any action. However, users have not been part of a DSB DR test before should ensure that they have configured the secondary IP addresses in their networks.

- Users who reference the DSB's IP addresses directly will need to make the appropriate changes to their configuration so they are in line with the addresses referred to by the DSB's aliases.

- Users are asked to test their connectivity once activities have been completed.

- Users are asked to review all notifications which will outline processes and confirm status of each activity.

For more information, please visit the DSB Website https://www.anna-dsb.com/faq/.

Please contact the technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team