

2 November 2025

Attention: All DSB Users

Dear DSB Users,

The DSB would like to inform you that the **Failback** activity has been completed as part of the scheduled **PROD Weekend Disaster Recovery (DR) Test**.

Users can now connect and start to transact with the DSB.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

2 November 2025

Attention: All DSB Users

The DSB would like to inform you that we are about to commence the **Failback** activity for the scheduled **PROD Weekend Disaster Recovery (DR) Test**.

A follow-up notification will be sent once the activity has been completed.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

1 November 2025

Attention: All DSB Users

Dear DSB Users,

The DSB would like to inform you that the Failover activities have completed as part of the scheduled PROD Weekend Disaster Recovery (DR) test.

Required Actions:

- Validate connectivity that you are able to connect to our DR Region

We will communicate to you once again once failback activity will commence. For more information, please visit the DSB website: <https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/>.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

1 November 2025

Attention: All DSB Users

The DSB would like to inform you that we are about to commence the Failover activities for the scheduled PROD Weekend Disaster Recovery (DR) test.

A follow-up notification will be sent once the activity has been completed.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

Attention: All DSB Users

The DSB would like to remind you that we will be performing the weekend **PROD DR test** which will start on **Saturday 1st November 2025 at 12:30 AM UTC** and will end **Sunday 2nd November 2025 at 12:30 PM UTC**.

Required Actions:

- 1. Ensure your systems connect via the DSB alias(es).
- 2. If IP addresses are hard-coded, update to the alias-associated IPs ahead of the test.
- 3. Validate connectivity during failover and after services return to the Primary Region.

We will communicate to you once this activity has been completed.

For more information, please visit the DSB Website: <https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/>.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

19 October 2025

Attention: All DSB Users

The DSB would like to inform you that the **Failback activities** have completed as part of the scheduled **UAT Extended Disaster Recovery (DR) test**.

Users can now connect and start to transact with the DSB.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

19 October 2025

Attention: All DSB Users

The DSB would like to inform you that we are about to commence the **Failback activities** for the scheduled **UAT Extended Disaster Recovery (DR) test**.

A follow-up notification will be sent once the activity has been completed.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

13 October 2025

Attention: All DSB Users

The DSB would like to remind you that we will be performing the **UAT Failback Activity** which will start on **Sunday 19th October 2025 at 12:30 AM UTC** and will end **Sunday 19th October 2025 at 12:30 PM UTC**.

Required Actions:

- Ensure your systems connect via the DSB alias(es).
- If IP addresses are hard-coded, update to the alias-associated IPs ahead of the test.
- Validate connectivity during failback and after services return to the Primary Region.

We will communicate to you once this activity has been completed.

For more information, please visit the DSB website: <https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/>.

For assistance, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

5 October 2025

Attention: All DSB Users

The DSB would like to inform you that the **Failover activities** have been completed as part of the scheduled **UAT Extended Disaster Recovery (DR) test**.

Required Actions:

- Validate **connectivity** that you are able to connect to our DR Region.

We will communicate to you once again once failback activity will commence. For more information, please visit the DSB Website: <https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/>.

Please contact technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

5 October 2025

Attention: All DSB Users

The DSB would like to inform you that we are about to commence the **Failover activities** for the scheduled **UAT Extended Disaster Recovery (DR) test**.

A follow-up notification will be sent once the activity has been completed.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

29 September 2025

Attention: All DSB Users

The DSB would like to remind you that we will be performing the **UAT DR Failover Activity** which will start on **Sunday 5th October 2025 at 1:00 AM UTC**. Upon the completion of the failover, we will then operate from our secondary region for a 2-week period before we begin to failback to the primary region on **Sunday 19th October 2025 at 1:00 AM UTC**.

Required Actions:

- Ensure your systems connect via the DSB alias(es).
- If IP addresses are hard-coded, update to the alias-associated IPs ahead of the test.
- Validate connectivity during failover and after services return to the Primary Region.

We will communicate to you once this activity has been completed.

For more information, please visit the DSB website: <https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/>.

For assistance, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

21 September 2025

Attention: All DSB Users

The DSB would like to inform you that the **Failback activities** have completed as part of the scheduled **UAT weekend Disaster Recovery (DR) test**.

Users can now connect and start to transact with the DSB.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

21 September 2025

Attention: All DSB Users

The DSB would like to inform you that we are about to commence the **Failback activities** for the scheduled **UAT Weekend Disaster Recovery (DR) test**.

A follow-up notification will be sent once the activity has been completed.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

20 September 2025

Attention: All DSB Users

The DSB would like to inform you that the **failover activity** has been completed as part of the scheduled UAT weekend Disaster Recovery (DR) test.

Required Actions:

- Validate **connectivity** that you are able to connect to our DR Region.

We will communicate to you once again once failback activity will commence. For more information, please visit the DSB Website: <https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/>.

Please contact technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

20 September 2025

Attention: All DSB Users

The DSB would like to inform you that we are about to commence the Failover activities for the scheduled UAT Weekend Disaster Recovery (DR) test.

A follow-up notification will be sent once the activity has been completed.

Please contact technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

Attention: All DSB Users

The DSB would like to remind you that we will be performing the **Weekend UAT DR test exercise** which will start Saturday 20th September 2025 at 1:30am (UTC) (Failover) and will end Sunday 21st September 2025 at 1:30pm (UTC) (Failback).

Required Actions:

- Ensure your systems connect via the DSB alias(es).
- If IP addresses are hard-coded, update to the alias-associated IPs ahead of the test.
- Validate connectivity during failover and after services return to the Primary Region.

We will communicate to you once this activity has been completed. For more information, please visit the DSB Website: <https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/>.

Please contact technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

01 September 2025

Attention: All DSB Users

This notification is to remind DSB Users of the upcoming 2025 DSB Disaster Recovery (DR) Tests commencing **20 September 2025**.

Full details were provided in previous notifications (please scroll) and on the [DSB website](#)¹.

Next Milestone:

- **UAT Weekend Test - 1:30am (UTC) Saturday 20 September 2025 to 1:30pm (UTC) Sunday 21 September 2025**

To ensure a seamless process, please complete the following as applicable:

- Users are asked to **test their connectivity**
- Users who use the DSB’s published aliases typically do not need to take any action. However, users who have not been previously participated in a DSB DR test **should verify that secondary IP addresses are properly configured within their networks**.
- Users who reference DSB’s IP addresses directly must **update their configurations** to align with the IP addresses associated with DSB’s aliases.

Please contact technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

¹<https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/>

19 August 2025

Dear Users,

This notification is to remind DSB Users of the upcoming 2025 DSB Disaster Recovery (DR) tests commencing on **20 September 2025**. Full details were provided in previous notifications (please scroll) and on the [DSB website](#)¹:

Next Milestone:

- **UAT Weekend Test - 1:30am (UTC) Saturday 20 September 2025 to 1:30pm (UTC) Sunday 21 September 2025**

To ensure a seamless process, please complete the following as applicable:

- Users are asked to **test their connectivity**
- Users who use the DSB’s published aliases typically do not need to take any action. However, users who have not been previously participated in a DSB DR test **should verify that secondary IP addresses are properly configured within their networks**.
- Users who reference DSB’s IP addresses directly must **update their configurations** to align with the IP addresses associated with DSB’s aliases.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

¹<https://www.anna-dsb.com/disaster-recovery-cutover-plan-2025/>

28 July 2025

Dear Users,

We would like to remind you of the 2025 DSB Disaster Recovery (DR) Test Plan:

UAT:

- Weekend Test - 1:30 AM UTC Saturday 20 September 2025 to 1:30 PM UTC Sunday 21 September 2025.
- Extended Test (Failback) – 2:00 AM UTC Sunday 5 October 2025 to 2:00 AM UTC Sunday 19 October 2025.

Production:

- Weekend Test - 1:30 AM UTC Saturday 1 November 2025 to 1:30 PM UTC Sunday 2 November 2025.
- Extended Test (Failback) - 1:00 AM UTC Saturday 15 November 2025 to 2:00 AM UTC Saturday 29 November 2025.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team



14 July 2025

**NOTIFICATION: DSB 2025 Disaster Recovery
Testing Timeline (UAT & Production)**

Dear DSB Users,

Please be informed that the DSB will be undertaking its annual Disaster Recovery (DR) tests over the following dates:

UAT:

- Weekend Test - 1.30am Saturday 20th September 2025 to 1.30pm Sunday 21st September 2025
- Extended Test – 2.00am Sunday 5th October 2025 to 2am Sunday 19th October 2025

PROD:

- Weekend Test - 1.30am Saturday 1st November 2025 to 1.30pm Sunday 2nd November 2025
- Extended Test - 1.00am Saturday 15th November 2025 to 2.00am Saturday 29th November 2025

Type of Testing:

The weekend test allows users to connect and interact with the DSB in a controlled DR

scenario prior to the extended test. The aim of this test is to allow users to verify that they can connect to the DR environment prior to the extended test to reduce the risk of impacting operations.

The extended test runs for a two-week period during which the DSB will operate from the secondary region. Connectivity issues during this test would prevent access to the service until the connectivity issues are resolved.

Notifications:

A notification will be issued once the DSB has failed over to the secondary region signalling that testing can begin.

A further notification will be issued once the DSB has failed back to the primary region.

Actions Required:

- Users who use the DSB's published aliases should not need to take any action. However, users have not been part of a DSB DR test before should ensure that they have configured the secondary IP addresses in their networks.
- Users who reference the DSB's IP addresses directly will need to make the appropriate changes to their configuration so they are in line with the addresses referred to by the DSB's aliases.
- Users are asked to test their connectivity once activities have been completed.
- Users are asked to review all notifications which will outline processes and confirm status of each activity.

For more information, please visit the DSB Website <https://www.anna-dsb.com/faq/>.

Please contact the technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team