

22 November 2025

Dear Users,

We would like to inform you that the UPI Client Onboarding & Support Platform (COSP) maintenance has been successfully completed.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team



20 November 2025

**NOTIFICATION: UPI Client Onboarding & Support
Platform (COSP) Maintenance Window - 22 Nov
2025 02:00 UTC to 06:00 UTC**

Notification Details:

The UPI Client Onboarding & Support Platform (COSP) will be in maintenance on **22 November 2025 02:00 UTC to 06:00 UTC** and will be inaccessible during this period.

UPI Impact:

In line with the DSB's maintenance configuration activity, COSP will be put into maintenance. Please be advised that there is no impact to the UPI Service and users will

be able to create and search for UPIs in the Production and UAT environments during this time.

Action Required:

This is an informational notice. No action is required.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team