

29 November 2025

Dear Users,

We would like to inform you that the UPI Client Onboarding & Support Platform (COSP) maintenance has been successfully completed.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team



29 November 2025

NOTIFICATION: UPI Client Onboarding & Support Platform (COSP) Maintenance Window - 29 November 2025 03:00 UTC to 06:00 UTC

Notification Details:

The UPI Client Onboarding & Support Platform (COSP) will be in maintenance on 29 November 2025 from 03:00 UTC to 06:00 UTC and will be inaccessible during this period.

UPI Impact:

In line with the DSB's Third Party Vendor maintenance upgrade activity, COSP will be put

into maintenance. Please be advised that there is no impact to the UPI Service and users will be able to create and search for UPIs in the Production and UAT environments during this time.

Action Required:

This is an informational notice. No action is required.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team