10 January 2026

Dear Users,

We would like to inform you that the UPI Client Onboarding & Support Platform (COSP) maintenance has been successfully completed.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

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7 January 2026

Notification: UPI Client Onboarding & Support Platform (COSP) Maintenance Window – 10 January 2026 14:00 UTC to 20:00 UTC

Notification Details:

The UPI Client Onboarding & Support Platform (COSP) will be in maintenance on **10 January 2026 14:00 UTC to 20:00 UTC** and will be inaccessible during this period.

UPI Impact:

To perform some maintenance updates to the COSP platform, COSP will be put into maintenance. Please be advised that there is no impact to the UPI Service and users will

be able to create and search for UPIs in the Production and UAT environments during this time.

Action Required:

This is an informational notice. No action is required.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team