

18 July 2026

Dear Users,

We would like to inform you that the scheduled downtime window, from 1:30 PM UTC to 6:30 PM UTC, for UPI Client Onboarding & Support (COSP) maintenance has been successfully completed.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

16 July 2026

Dear Users,

We would like to inform you that the maintenance window for the **UPI Client Onboarding & Support Platform (COSP)** previously communicated on **15 July 2026** has been revised.

The COSP maintenance is now scheduled for **18 July 2026, from 1:30 PM UTC to 6:30 PM UTC**. This updated maintenance window is required to accommodate additional infrastructure upgrade activities.

During this period, **COSP will be unavailable**. However, there is **no impact to the UPI Service**, and users will continue to be able to **create and search for UPIs** throughout this maintenance window.

We apologize for any inconvenience caused by this change and appreciate your understanding.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team



15 July 2026

**NOTIFICATION: UPI Client Onboarding & Support
Platform (COSP) Maintenance Window –
18 July 2026 2:00 UTC to 4:00 UTC**

Notification Details:

The UPI Client Onboarding & Support Platform (COSP) will undergo maintenance on **18 July 2026 from 2:00 UTC to 4:00 UTC** and will be inaccessible during this period.

UPI Impact:

To perform some maintenance updates to the COSP platform, the system will be placed into maintenance. Please be advised that there is no impact to the UPI Service, and users will still be able to create and search for UPIs in UAT environment during this time.

Action Required:

This is an informational notice. No action is required.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

