

19 September 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to inform you that the Failback activities have been completed as part of the scheduled Production Extended **Disaster Recovery (DR) test**.

Users can now connect and start to transact with the DSB.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

19 September 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to inform you that the Failback activities are about to commence for the scheduled Production Extended **Disaster Recovery (DR) test**.

A follow-up notification will be sent once the activity has been completed.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

17 September 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to communicate that the timings for the Disaster Recovery Failback are as follows:

Production

- Failback: **13:00 PM UTC Saturday 19 September 2026** to **00:30 AM UTC Sunday 20 September 2026**

The DSB would like to apologise for any confusion and can confirm the updated timings are correct and definitive as of this notification. Please disregard any previous notifications with regards to the Failback timings.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

16 September 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to remind users of the **2026 DSB Disaster Recovery (DR) Test Plan**.

Please note that the timings below are the correct and definitive test schedule and supersede any previously communicated timings.

Production

- Failback: **01:00 AM UTC Saturday 19 September 2026** to **12:30 PM Saturday 19 September 2026**

Please refer to the original DR notification for further information regarding the 2026 DR testing programme.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

11 September 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to remind users of the **2026 DSB Disaster Recovery (DR)** Test Plan.

Please note that the timings below are the correct and definitive test schedule and supersede any previously communicated timings.

Production

- Failback: **01:00 AM UTC Saturday 19 September 2026 to 12:30 PM Saturday 19 September 2026**

Please refer to the original DR notification for further information regarding the 2026 DR testing programme.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

05 September 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to inform you that the Failover activities have completed as part of the scheduled Production Extended **Disaster Recovery (DR) test**.

Users can now connect and start to transact with the DSB.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

05 September 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to inform you that the Failover activities are about to commence for the scheduled Production Extended **Disaster Recovery (DR) test**.

A follow-up notification will be sent once the activity has been completed.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

02 September 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to remind users of the **2026 DSB Disaster Recovery (DR) Test Plan** and confirm the correct timings for the upcoming **Production Extended DR Test**.

Please note that the timings below are the correct and definitive test schedule and supersede any previously communicated timings.

Production

- Extended Test: **01:00 AM UTC Saturday 5 September 2026 to 12:30 PM Saturday 19 September 2026**

Please refer to the original DR notification for further information regarding the 2026 DR testing programme.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

26 August 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to remind users of the **2026 DSB Disaster Recovery (DR)** Test Plan and confirm the correct timings for the upcoming **Production Extended DR Test**.

Please note that the timings below are the correct and definitive test schedule and supersede any previously communicated timings.

Production

- Extended Test: **01:00 AM UTC Saturday 5 September 2026 to 12:30 PM Saturday 19 September 2026**

Please refer to the original DR notification for further information regarding the 2026 DR testing programme.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

19 August 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to remind users of the **2026 DSB Disaster Recovery (DR)** Test Plan and confirm the correct timings for the upcoming **Production Extended DR Test**.

Please note that the timings below are the correct and definitive test schedule and supersede any previously communicated timings.

Production

- Extended Test: **01:00 AM UTC Saturday 5 September 2026 to 12:30 PM Saturday 19 September 2026**

Please refer to the original DR notification for further information regarding the 2026 DR testing programme.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

14 August 2026

Attention: All DSB Users

Dear DSB Users,

The DSB would like to remind users of the **2026 DSB Disaster Recovery (DR) Test Plan** and confirm the correct timings for the upcoming **Production Extended DR Test**.

Please note that the timings below are the correct and definitive test schedule and supersede any previously communicated timings.

Production

- Extended Test: **12:00 AM Saturday 5 September 2026 to 12:30 AM Saturday 19 September 2026**

Please refer to the original DR notification for further information regarding the 2026 DR testing programme.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

07 June 2026

Dear DSB Users,

The DSB would like to inform you that the **Failback** activities are about to commence for the scheduled **UAT Weekend Disaster Recovery (DR) Test**.

A follow-up notification will be sent once the activity has been completed.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

06 June 2026

Dear DSB Users,

The DSB would like to inform you that the **Failover** activities have completed as part of the scheduled **UAT Weekend Disaster Recovery (DR) Test**.

Users can now connect and start to transact with the DSB.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

06 June 2026

Dear DSB Users,

The DSB would like to inform you that the **Failover** activities are about to commence for the scheduled **UAT Weekend Disaster Recovery (DR) Test**.

A follow-up notification will be sent once the activity has been completed.

If you have any questions during this process, please contact technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

03 June 2026

Dear DSB Users,

The DSB would like to remind you of the **final schedule** for the weekend UAT DR test exercise which will start on **Saturday, 6 June 2026 at 00:30 UTC** (Failover) and end on **Sunday, 7 June 2026 at 19:30 UTC** (Failback).

Required Actions:

- The DSB would like to remind you of the 2026 DSB Disaster Recovery (DR) Test Plan.
- If IP addresses are hard-coded, update to the alias-associated IPs ahead of the test.
- Validate connectivity during failover and after services return to the Primary Region.

The DSB will communicate to you once this activity has been completed.

For more information, please visit the DSB Website <https://www.anna-dsb.com/faq/>. For assistance, contact the technical.support@anna-dsb.com.

Kind regards,
DSB Technical Support Team

01 June 2026

Dear DSB Users,

This notification is to remind DSB Users of the upcoming **2026 DSB Disaster Recovery (DR) Tests** commencing on 6 June 2026.

Next milestone:

- UAT Weekend Test - **00:30 UTC Saturday, 6 June 2026** (Failover) to **12:30 UTC Sunday, 7 June 2026** (Failback)

To ensure a seamless process, please complete the following as applicable:

- The DSB would like to remind you of the 2026 DSB Disaster Recovery (DR) Test Plan.
- If IP addresses are hard-coded, update to the alias-associated IPs ahead of the test.
- Validate connectivity during failover and after services return to the Primary Region.

For more information, please visit the DSB Website <https://www.anna-dsb.com/faq/>.

Please contact the technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

22 May 2026

Dear DSB Users,

The DSB would like to remind you of the 2026 DSB Disaster Recovery (DR) Test Plan.

UAT

- **Weekend Test - 1:30 AM UTC Sunday 6 June 2026 to 1:30 PM UTC Sunday 7 June 2026**

Production

- **Extended Test - 1:00 AM UTC Saturday 5 September 2026 to 2:00 AM UTC Saturday 19 September 2026.**

Please see below notification for further details.

Please contact the technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team



08 May 2026

NOTIFICATION: DSB 2026 Disaster Recovery Testing Timeline (UAT & Production)

Audience: All DSB Users

Notification Details:

Dear DSB Users,

Please be informed that the DSB will be undertaking its annual Disaster Recovery (DR) tests over the following dates:

UAT

- **Weekend Test - 1:30 am UTC Saturday 6 June 2026 to 1:30 pm UTC Sunday 7 June 2026.**

Production

- **Extended Test - 1:00 am UTC Saturday 5 September 2026 to 2:00 am UTC Saturday 19 September 2026.**

Types of DR Testing:

The UAT environment Weekend Test allows users to connect and interact with the DSB in a controlled DR scenario. The aim of this test is to allow users to verify that they can connect and transact to the DR environment..

The Production environment Extended Test runs for a two-week period during which the DSB will operate from the secondary region. Connectivity issues during this test will prevent access to the service until they are resolved.

Changes to the DR Testing in 2026

The DSB would like to provide clarification on the scope of the 2026 DR testing.

For UAT, the DR test will be conducted over a single weekend. This approach reflects the DSBs' successful completion of an extended failover test in UAT during last year's DR

exercise (5 October 2025 - 19 October 2025), which provided sufficient assurance of extended failover resilience in that environment.

For Production, however, an extended failover test will be included this year. In the previous DR testing cycle, the extended Production test was deferred due to an AWS outage prior to the scheduled test (19 October 2025 – 20 October 2025). To avoid introducing additional risk during an outage, the DSB consulted the Technology Advisory Committee, and the decision was made to not proceed until a confirmed root cause analysis was provided by AWS.

With that assurance now in place, the DSB is incorporating an extended failover test for Production as part of the 2026 DR testing programme.

Notifications:

A notification will be issued once the DSB has failed over to the secondary region, signalling that testing can begin.

A further notification will be issued once the DSB has failed back to the primary region.

Action Required:

- Users are asked to test their connectivity.
- Users who use the DSB's published aliases typically do not need to take any action. However, users who have not previously participated in a DSB DR test should verify that secondary IP addresses are properly configured within their networks.
- Users who reference DSB's IP addresses directly must update their configurations to align with the IP addresses associated with DSB's aliases.

For more information, please visit the DSB Website <https://www.anna-dsb.com/faq/>.

Please contact technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,

DSB Technical Support Team