25 October 2026

Dear Users,

We would like to inform you that the scheduled downtime window, from 13:30 to 16:30 UTC, for UPI Client Onboarding & Support (COSP) maintenance has been successfully completed.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

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22 October 2026

NOTIFICATION: UPI Client Onboarding & Support Platform (COSP) Maintenance Window – 24 October 2026 13:30 to 16:30 UTC

Notification Details:

The UPI Client Onboarding & Support Platform (COSP) will undergo maintenance on **24 October 2026 from 13:30 to 16:30 UTC** and will be inaccessible during this period.

UPI Impact:

To perform some maintenance updates to the COSP platform, the system will be placed into maintenance. Please be advised that there is no impact to the UPI Service, and users will still be able to create and search for UPIs in UAT environment during this time.

Action Required:

This is an informational notice. No action is required.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team