07 November 2026

Dear Users,

We would like to inform you that scheduled downtime window, from **01:00 UTC to 04:00 UTC**, for UPI Client Onboarding & Support (COSP) maintenance has been successfully completed.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

DERIVATIVES SERVICE BUREAU

05 November 2026

NOTIFICATION: UPI Client Onboarding & Support Platform (COSP) Maintenance Window – 07 November 2026 01:00 to 04:00 UTC and 08 November 2026 08:00 to 10:00 UTC

Notification Details:

The UPI Client Onboarding & Support Platform (COSP) will undergo maintenance on the dates and times below. During these periods, COSP will be inaccessible.

Maintenance Schedule	
07 November 2026	01:00 - 04:00 UTC
08 November 2026	08:00 - 10:00 UTC

UPI Impact:

To perform some maintenance updates to the COSP platform, the system will be placed under maintenance. Please be advised that there is no impact to the UPI Service, and users will still be able to create and search for UPIs in Production environment during these maintenance windows.

Action Required:

This is an informational notice. No action is required.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team