

25 April 2026

Dear Users,

We would like to inform you that the second scheduled downtime window, from **13:00 UTC** to **15:30 UTC**, for UPI Client Onboarding & Support (COSP) maintenance has been successfully completed.

Please contact the DSB Technical Support Team via email at [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) if you have any questions in relation to this notification.

Kind regards,  
DSB Technical Support Team

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25 April 2026

Dear Users,

We would like to inform you that the first scheduled downtime window, from **02:00 UTC** to **06:00 UTC**, for UPI Client Onboarding & Support (COSP) maintenance has been successfully completed.

Please contact the DSB Technical Support Team via email at [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) if you have any questions in relation to this notification.

Kind regards,  
DSB Technical Support Team

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22 April 2026

**NOTIFICATION: UPI Client Onboarding &  
Support Platform (COSP) Maintenance  
Window – 25 April 2026 02:00 UTC to 06:00  
AM UTC and 13:00 UTC to 15:30 UTC**

**Notification Details:**

The UPI Client Onboarding & Support Platform (COSP) will be in maintenance on **25 April 2026 02:00 UTC to 06:00 UTC** and **13:00 UTC to 15:30 UTC** and will be inaccessible during this period.

**UPI Impact:**

To perform some maintenance updates to the COSP platform, COSP will be put into maintenance. Please be advised that there is no impact to the UPI Service and users will be able to create and search for UPIs in UAT environment during this time.

**Action Required:**

This is an informational notice. No action is required.

Please contact the DSB Technical Support Team via email at [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) if you have any questions in relation to this notification.

Kind regards,  
DSB Technical Support Team

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