

DERIVATIVES SERVICE BUREAU

ANCILLARY SERVICES PREMIUM SUPPORT

23 June 2023

PREMIUM SUPPORT SERVICE MODEL

The DSB Premium Support service is an optional service available to fee paying users of the OTC ISIN and/or UPI services.

Who should consider the DSB Premium Support service?

- The DSB Premium Support service is aimed at users who would like additional support outside of the self-help model provided via the Client Onboarding and Support Platform. Premium Support users benefit from:
 - Access to the DSB Support Hotline to discuss any aspect of the OTC ISIN and UPI services or the onboarding process
 - Completion by the DSB of questionnaires relating to supplier management, information security and risk management
 - Business Continuity Planning (BCP) attestations
 - Integration of the DSB system with the organisation's Single Sign-On (SSO) authentication model

PREMIUM SUPPORT SERVICE ANNUAL PRICING MODEL

- Premium Support service fees apply in addition to any other DSB fees
- Monthly fee is payable annually in advance
- 12-month or 36-month term subscription

Service	Premium Support Fee (/mth)
OTC ISIN-Only Premium Support	€ 4,000
UPI-Only Premium Support	€ 4,000
OTC ISIN & UPI Premium Support	€ 5,000