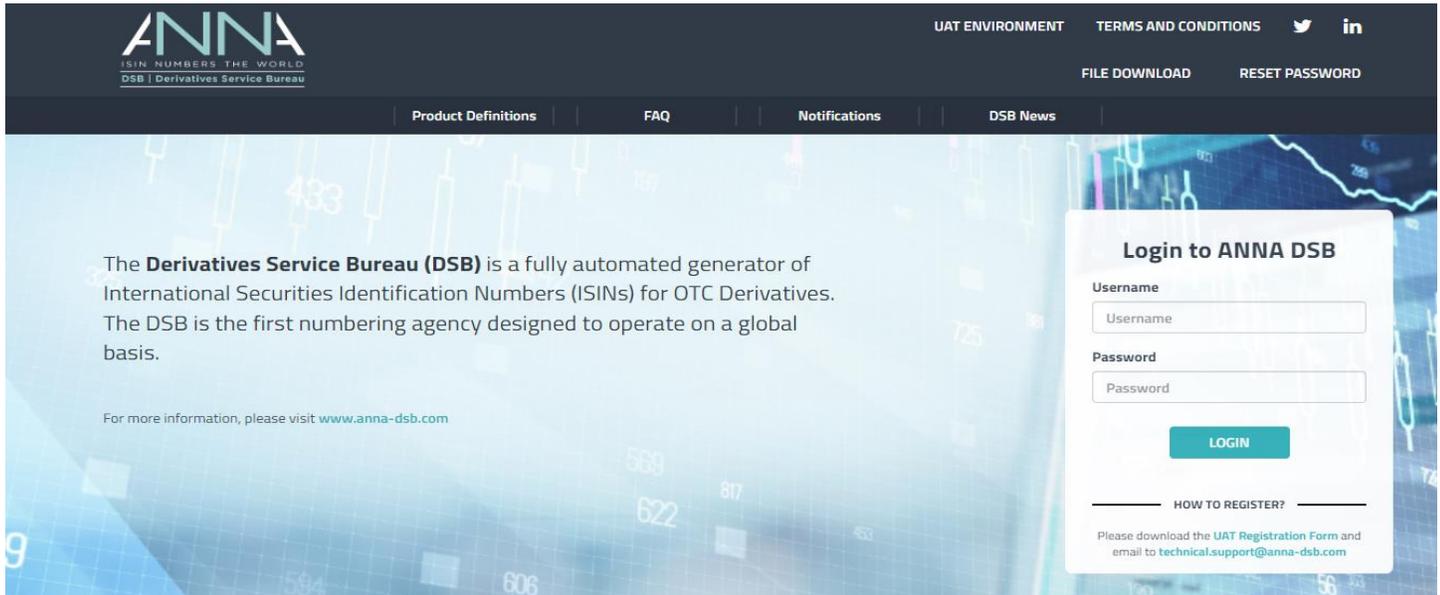


DSB Reset Password Guide

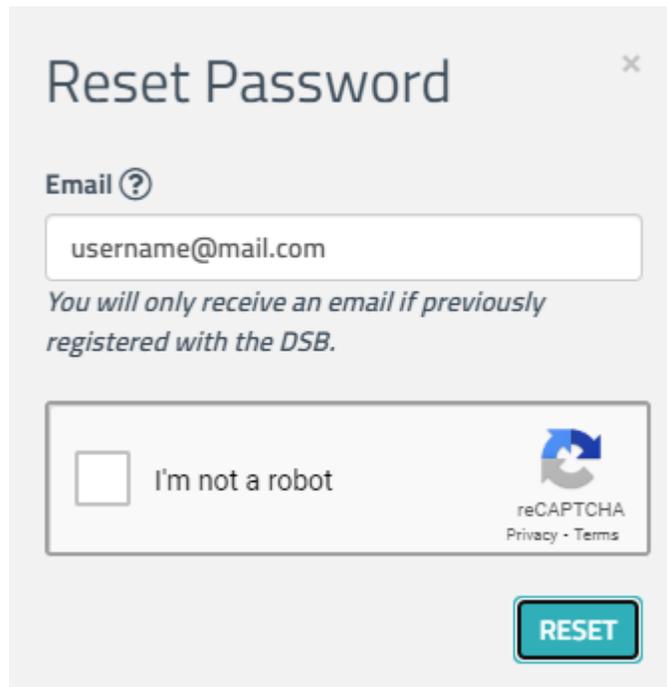
1. From DSB page, click **RESET PASSWORD**.



2. Enter a valid Email address and click "**Reset**" button.

The screenshot shows a "Reset Password" dialog box. It has a title bar with "Reset Password" and a close button (X). Below the title is an "Email" field with a question mark icon. Below the field is a note: "You will only receive an email if previously registered with the DSB." At the bottom right is a teal "RESET" button.

3. Check **"I'm not a robot"** if reCAPTCHA appears



Reset Password

Email ?

username@mail.com

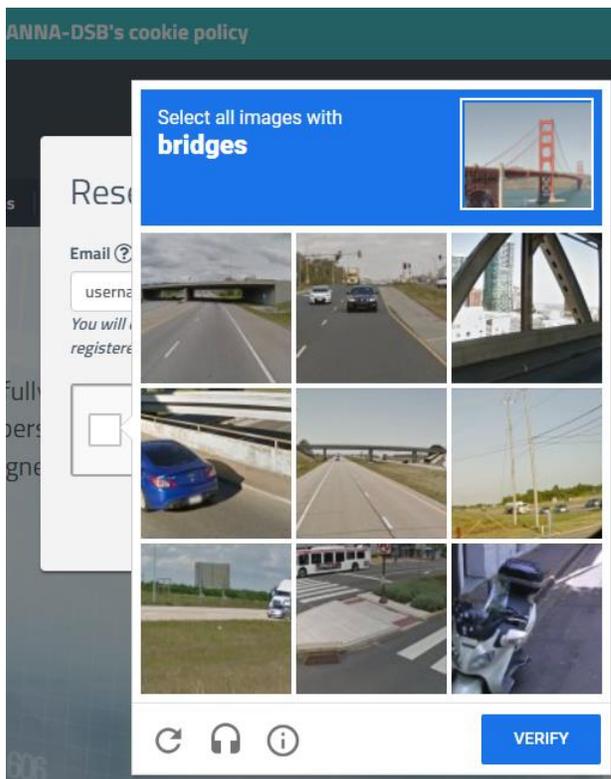
You will only receive an email if previously registered with the DSB.

I'm not a robot

reCAPTCHA
Privacy - Terms

RESET

4. Verify reCAPTCHA by selecting images and click **Verify or Next** button.



5. A notification bar will be displayed at the bottom of DSB page “**Email successfully sent to username@mail.com”**”.

The screenshot shows the ANNA DSB website interface. At the top, there is a navigation bar with the ANNA logo (ISIN NUMBERS THE WORLD, DSB | Derivatives Service Bureau) and links for UAT ENVIRONMENT, TERMS AND CONDITIONS, FILE DOWNLOAD, and RESET PASSWORD. Below this is a secondary navigation bar with links for Product Definitions, FAQ, Notifications, and DSB News. The main content area features a blue background with financial charts and data points. A white login form titled "Login to ANNA DSB" is overlaid on the right, with fields for Username (username@mail.com) and Password, and a LOGIN button. Below the login form is a "HOW TO REGISTER?" section with a link to technical.support@anna-dsb.com. At the bottom of the page, a green notification bar with a checkmark icon states: "An email has been sent to username@mail.com to reset your password, if the email address is associated with a valid DSB user account".

6. Below is a sample of an email notification that will be sent to your mailbox. Click the **link** provided to reset your password.

 Fri 11/10/2017 12:17 PM
Anna DSB Mailbox
Link to reset password
To:  Username

A request was recently made to reset your password. If this was requested by you, please go to the link below to change your password:

<https://anna-dsb.com/reset-password?username=username@mail.com&token=n2om78vp06474hlaknnjava>

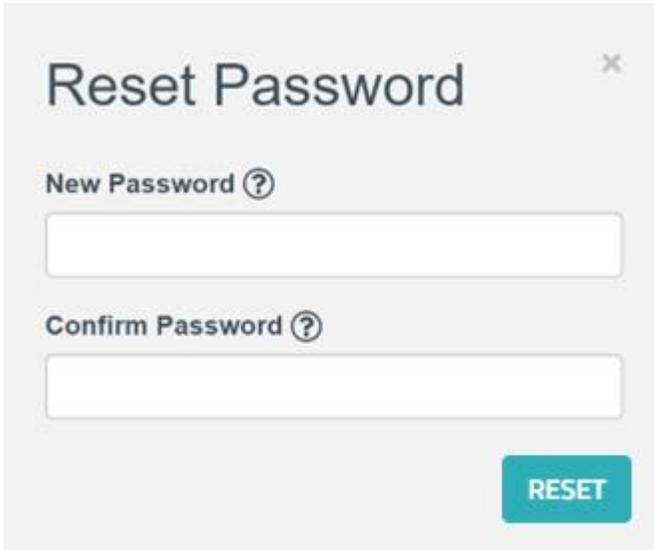
The link is valid for 2 hours.

If you have not requested to reset your password, please contact the [DSB Technical Support Team](#).

Kind Regards,
DSB Technical Support Team

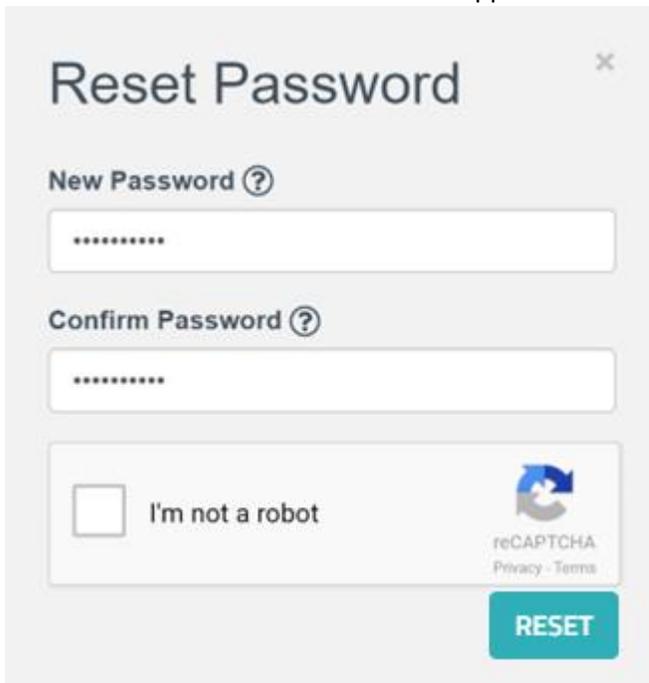
This message (including any attachments) is subject to copyright, may be legally privileged, and the information in it is confidential. Use of this e-mail or of any information in it other than by the addressee is unauthorized and unlawful. If you are not the intended recipient you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Whilst reasonable efforts are made to ensure that any

7. Input **New Password** and **Confirm Password** (Note for both: New Password must be at least 12 characters with a maximum of 30 characters allowed with a combination of numeric, uppercase letter, lowercase letter, and special characters. Password must not contain a whitespace character and are case-sensitive.). Click **Reset** button.



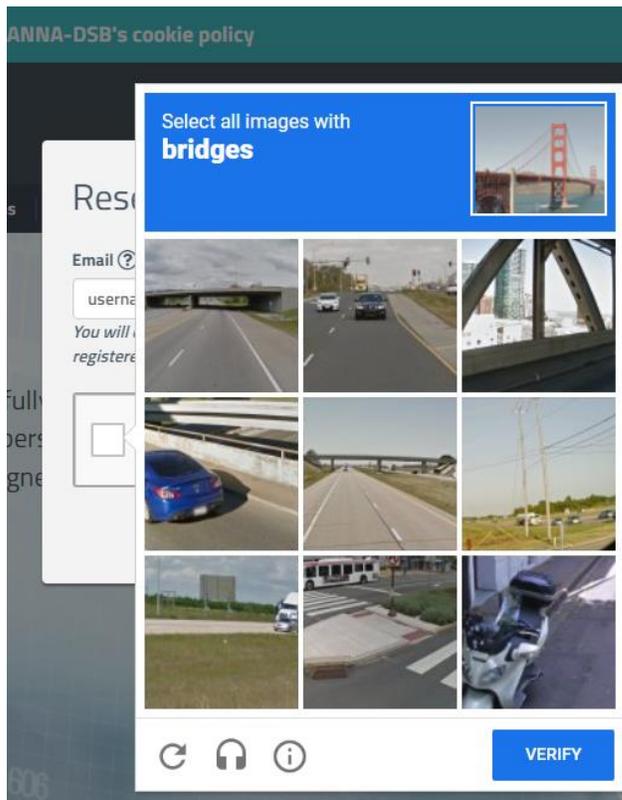
The screenshot shows a 'Reset Password' dialog box with a close button (X) in the top right corner. It contains two input fields: 'New Password' and 'Confirm Password', both with question mark icons to the right. Below the fields is a teal 'RESET' button.

8. Check "I'm not a robot" if reCAPTCHA appears

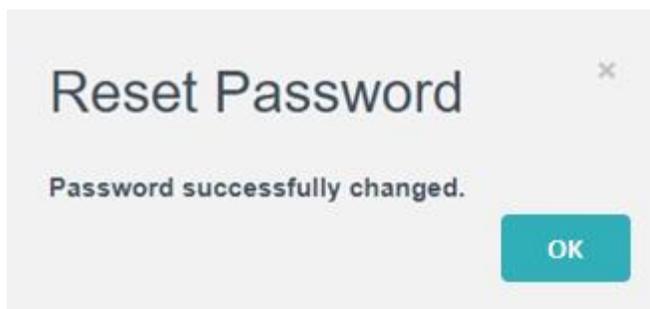


The screenshot shows the 'Reset Password' dialog box with the 'New Password' and 'Confirm Password' fields filled with asterisks. Below these fields is a reCAPTCHA section with an unchecked checkbox and the text 'I'm not a robot'. To the right of the checkbox is the reCAPTCHA logo and the text 'reCAPTCHA Privacy - Terms'. A teal 'RESET' button is located at the bottom right of the dialog.

9. Verify reCAPTCHA by selecting images and click **Verify** or **Next** button.



10. Reset Password has been changed. A pop up message "Password successfully changed" will be displayed.



Note: Clicking either "OK" link or X button will lead you to DSB homepage.