

15 February 2026

Dear DSB Users,

We would like to inform you that the SSL certificate updates in **UAT** and **UAT2** environments have been successfully completed.

The remaining certificates are scheduled on February 28, as outlined in the timeline below.

Change Window:

Implementation Timeline		
Environment	Implementation Date	Change Window
Production Environment	28 February 2026	Saturday 12:30 UTC to Sunday 00:30 UTC
COSP	28 February 2026	Saturday 12:30 UTC to Sunday 00:30 UTC

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team

12 February 2026

Audience: All DSB Users

Please be informed that there was an error in the change window timing indicated in our initial notification. The schedule has been adjusted to accurately reflect the weekly maintenance timings for each environment.

Change Window:

Implementation Timeline		
Environment	Implementation Date	Change Window
UAT2 Environment	14 February 2026	Saturday 00:30 UTC to 12:30 UTC
UAT Environment	15 February 2026	Sunday 00:30 UTC to 12:30 UTC
Production Environment	28 February 2026	Saturday 12:30 UTC to Sunday 00:30 UTC
COSP	14 February 2026	Saturday 12:30 UTC to Sunday 00:30 UTC

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Kind regards,
DSB Technical Support Team



16 January 2026

INFORMATIONAL NOTIFICATION: DSB System Component Upgrade

Audience: All DSB Users

Notification details:

The purpose of this notification is to inform DSB users about the SSL Certificate Updates in the UAT, UAT2, and Production environments on all DSB endpoints, including the Client Onboarding and Support Platform (COSP).

Impact to Users:

This change is not expected to impact DSB users. Since the DSB uses one-way SSL, users do not need to request an SSL certificate exchange or make any other changes on their end.

Implementation Timeline		
Environment	Implementation Date	Change Window
UAT2 Environment	14 February 2026	Saturday 00:30 UTC to 12:30 UTC
UAT Environment	15 February 2026	Sunday 00:30 UTC to 12:30 UTC
Production Environment	28 February 2026	Saturday 12:30 UTC to Sunday 00:30 UTC
COSP	14 February 2026	Saturday 12:30 UTC to Sunday 00:30 UTC

Action Required:

Applications that use a custom trust store and anchors that do not include "DigiCert Global Root G2" must be updated to include this certificate as a trusted certificate authority. Further information on the related certificate changes is available at [DigiCert Root and Intermediate CA Certificate Updates](#).

The new anna-dsb.com certificates are signed using the root certificate DigiCert Global

Root G2 and the intermediate certificate DigiCert Global G2 TLS RSA SHA256 2020 CA1 which are available via <https://www.digicert.com/kb/digicert-root-certificates.htm>.

Applications that rely on system default trust stores are not expected to require any changes.

Please contact the DSB Technical Support Team via email at technical.support@anna-dsb.com if you have any questions in relation to this notification.

Kind regards,
DSB Technical Support Team